



LIST OF RIGHTS AND OBLIGATIONS

Users rights:

- You have the right to be treated with dignity.
- You have the right to keep your information private.
- You have the right to have your personal details protected.
- You have the right to receive quality treatment.
- You have the right to have personalised treatment.
- You have the right to be attended to by a professional.
- You have the right to be informed about the treatment received by your family member.
- You have the right to assist to your family members sessions.
- You may not assist to the sessions if this was to interrupt your family member.
- You have the right to be attended to in proper installations.
- You have the right to be treated properly by members' of staff.
- You have the right to be treated properly by other families You have the right to pass judgment on the treatment given and the attention received.
- You have the right to be shown your rights.

Users Obligations:

- You should treat the members of staff properly and respect the standards of this centre.
- You should not hinder the work done by professionals.
- You should respect all other people at the Children's Early Care Centre.
- You should seek equal treatment.
- You should give the necessary information about your family member.
- You should cooperate with the professionals in the planning of support for your family member.
- You should notify in good time if your family member is unable to assist to a session.
- You should arrive five minutes before the session starts.
- You should justify the absence of a session.
- You should care for the property found in the centre.